

Mission to the World Privacy Policy

Last Updated: 3-14-2019

PRIVACY POLICY

Mission to the World (“**MTW**”) takes your privacy seriously. We want you to know how we collect, use, share, and protect your personal data.

This Privacy Policy tells you:

1. What personal data we collect
2. How we use your personal data
3. How we share your personal data
4. How we protect your personal data
5. Your choices regarding your personal data
6. Information specific to non-U.S. users
7. Changes to this Privacy Policy

This Privacy Policy applies only to personal data that we collect on the website www.mtw.org (the “**Site**”). the “**Site**”).

Personal data means information that relates to you as an individually identifiable person, such as your name, email address, and mobile number. If you do not want us to handle your personal data as described in this Privacy Policy, please do not use the Site.

1. WHAT PERSONAL DATA WE COLLECT

a) Information You Give Us

We collect personal data that you voluntarily share with us through the Site. For example, we collect information from you when you create an account or fill out a request form on the Site.

The personal data we collect from you may include:

- Contact information, including name, email address, mailing address, telephone number, and social network membership
- Requests for more information, including specific inquiry information
- Profile information, including name, email address, mailing address, telephone number, and social network membership
- Survey responses, including your name and feedback
- If you request to participate in MTW’s work, you might provide name, gender, email address, U.S. citizenship information, educational information, location information, church involvement information, occupational information, name and citizenship information of spouse, and specific inquiry information.

If you donate to MTW through the Site, you might provide payment information, including name, payment card number, check information, and billing address.

Please note: if you provide payment card information to the Site (e.g., credit or debit card information), MTW never stores the payment card number. The Site passes the card number via Transport Layer Security (TLS) encryption to a payment processing service in exchange for a token. Only the token that is received in the exchange is stored

b) Information We Collect Through Technology on the Site

We collect information through technology to enhance our ability to serve you. When you access and use the Site, MTW and, in some cases, our third-party service providers, collect information about how you interact with the Site. We describe below methods we use to collect information through technology.

IP Address

When you visit the Site, we may collect your device identifier, browser information, and internet protocol (IP) address. An IP address is often associated with the portal you used to enter the Internet, like your Internet service provider (ISP), company, association, or university. While an IP address may reveal your ISP or geographic area, we cannot determine your identity solely based upon your IP address. We do not link your personal data to device identifier information, browser information, and IP addresses. Where, according to local law, IP addresses and the like are considered personal data, then we treat them as such.

Do We Use Cookies?

Yes. Cookies are small files that the Site or our service provider transfers to your computer's hard drive through your Web browser that enables the Site's or service provider's systems to recognize your browser and capture and remember certain information. We use cookies to help us understand how users use the Site. For example, cookies gather information about how long you spend on a web page so that we can understand what web pages are of most interest to users.

If you prefer, you can choose to have your computer warn you each time a cookie is being sent, or you can choose to turn off cookies by adjusting your browser settings. If you turn off your cookies, some of the features on the Site may not function properly.

Analytics Service Providers

We use cookies provided by analytics service providers to assist us in better understanding our Site visitors. These cookies collect data tied to a user's IP address, such as the length of time a user spends on a page, the pages a user visits, and the websites a user visits before and after visiting the Site. Based on this information, our analytics service providers compile aggregate data about Site traffic and Site interactions, which we use to offer better Site experiences and tools in the future. Our analytics service providers do not collect any personal data (other than IP address which may be considered personal data in some countries).

Your 'Do Not Track' Browser Setting

We do not support the Do Not Track (DNT) browser setting. DNT is a preference you can set in your browser's settings to let the websites you visit know that you do not want the websites collecting your personal data.

c) Information Third Parties Provide About You

We may supplement the information we collect about you through the Site with records received from third parties in order to enhance our ability to serve you, to tailor our content to you, and to offer you information that we believe may be of interest to you. For example, we use a service provider to provide us updated mailing addresses from the U.S Postal Service's National Change of Address database. As another example, our email communications service providers provide us information about whether recipients open our emails. We also partner with advertising networks, which inform us if you click on, or otherwise interact with, our advertisements on other websites.

d) Information You Provide to a Third Party

The Site includes links from the Site to, and plug-ins (such as Twitter buttons) from, sites or applications operated by third parties ("**Third-Party Sites**"). MTW does not control any Third-Party Sites and is not responsible for any information they may collect. The information collection practices of a Third-Party Site are governed by its privacy policy. It is your choice to enter any Third-Party Site. We recommend that you read its privacy policy if you choose to do so.

e) Information You Provide About Third Parties

You may choose to provide us personal data about another individual. For example, if you apply to join MTW, you might provide us information about your spouse. This personal data will be handled by MTW in accordance with this Privacy Policy. You are responsible for the accuracy of such information and for ensuring that those individuals are aware of the nature of the personal data you have provided and the way in which it will be handled by MTW.

2. PURPOSES FOR WHICH WE USE THE PERSONAL DATA WE COLLECT

We use the information we collect to serve you and improve your experience on the Site. Some examples include:

- Allowing users to create an account with MTW
- Responding to requests to get involved with MTW
- Allowing users to donate to missionaries and projects
- Communicating with users
- Promoting MTW's work
- Encouraging donations and service work with MTW
- Responding to questions and feedback
- Continuously evaluating and improving the online user experience
- Network and information security
- Fraud prevention
- Reporting suspected criminal acts
- Compliance with the law or to protect the rights, property, or safety of MTW, our users, or others

Data Retention

We retain your personal data as long as needed, unless you request otherwise using the procedure outlined below.

3. HOW WE SHARE THE PERSONAL DATA WE COLLECT

We do not sell or rent your personal data to third parties. The following are some of the ways we share your personal data:

- **Third-Party Service Providers:** We will share your personal data with third-party service providers under contract with MTW to help us provide services to you. The following are some examples of the types of third-party service providers with which we share your personal data and our purpose for doing so:
 - **Data Analytics:** We retain third-party service providers to help us perform data analytics regarding your interactions with the Site. For example, Google Analytics may track what pages users visit on the Site and how long they stay there to determine how users use the Site.
 - **Email Communications Provider:** Third-party service providers assist us in sending email communications to website users and in tracking their responses.
 - **Website Developer:** In the course of improving and developing the Site, the website developer may handle personal information collected through the Site.
 - **Donor Relations Database:** The database in which we manage donor and volunteer information, some of which is collected through the Site, is also hosted by a service provider.
 - **Third-party Processors:** Through the Site, you transmit your payment information to a third-party payment processor.
 - **Website Hosting:** A third-party service provider hosts our website.
 - **Legal Advice:** We may disclose your personal data to an attorney in the process of obtaining legal advice.

We require these third-party service providers to provide safeguards for your personal data similar to the ones that we provide.

- **Missionaries:** If you donate to a specific missionary, the missionary receives your donor information: for example, your name and the amount you donated. If you wish to remain anonymous to the missionary, you may indicate that on each gift before you submit your donation for payment processing.
- **MTW Affiliates:** We have close affiliates run by MTW employees, which are also non-profits and with whom we may disclose your personal data.
- **Required Disclosures:** We may be required to share personal data in a court proceeding, in response to a court order, subpoena, civil discovery request, other legal process, or as otherwise required by law.
- **Legal Compliance and Protections:** We may disclose account and other personal data when we believe disclosure is necessary to comply with the law or to protect the rights, property, or safety of MTW, our users, or others. This includes exchanging personal data with other companies and organizations for fraud protection and credit risk reduction.

CHILDREN'S ONLINE PRIVACY PROTECTION ACT COMPLIANCE

We do not collect any information from anyone under 13 years of age. The Site, products, and services are all directed to people who are at least 13 years old or older. If you are under the age of 13, you are not authorized to use the Site.

4. HOW WE PROTECT THE PERSONAL DATA WE COLLECT

The security and confidentiality of your personal data is important to us. We have technical, administrative, and physical security measures in place to protect your personal data from unauthorized access or disclosure and improper use.

For example, we use Transport Security Layer (TSL) encryption to protect the data collection forms on our Site. In addition, we restrict access to your personal data. Only employees who need the personal data to perform a specific job (for example, a candidate specialist) are granted access to personal data. Employees with access to personal data are kept up-to-date on our security and privacy practices.

It is important for you to protect against unauthorized access to your password and to your computer. Be sure to close your browser after you have completed your visit to the Site.

Please note that despite our reasonable efforts, no security measure is ever perfect or impenetrable, so we cannot guarantee the security of your personal data.

5. YOUR CHOICES REGARDING YOUR PERSONAL DATA

You may contact privacy@mtw.org to access, update, correct, and delete your personal data.

HAVE QUESTIONS

If you have any questions about this Privacy Policy, we'll do our best to answer them promptly. You can contact us via email at: privacy@mtw.org; or via mail at: Mission to the World, Attn: Privacy Policy, 1600 North Brown Rd., Lawrenceville, Georgia 30043, United States.

6. INFORMATION SPECIFIC TO NON-U.S. USERS

a) All locations outside of the United States

The personal data collected through the Site is downloaded to a server located in the United States and maintained by MTW's service provider. MTW is located at 1600 North Brown Rd., Lawrenceville, Georgia 30043 in the United States. MTW may use your personal data for the purposes described in the section above titled "Purposes for Which We Use the Personal Data We Collect" and may disclose it to third parties as described in the section above titled "How We Share the Personal Data We Collect."

MTW will comply with requests to exercise individual data rights in accordance with applicable law. You can contact privacy@mtw.org to request to exercise your data rights or do so through your account with MTW.

b) European Economic Area, United Kingdom, and Switzerland

The information in this section, as well as the information in the section above titled "All locations outside of the United States," applies to users in the European Economic Area, the United Kingdom, and Switzerland (collectively, the "EEA").

Individuals in the EEA ("EEA Individuals") are not required by statute or by contract to provide any personal data to the Site. MTW sometimes uses EEA Individuals' personal data submitted through the Site for automated decision-making. For example, MTW may display

advertisements and send emails to you containing content automatically chosen based on your actions on the Site. However, MTW will not use EEA Individuals' personal data submitted through the Site for automated decision-making, including profiling, which produces legal effects or similarly significantly affects the EEA Individual

Cross-Border Data Transfers:

The personal data collected through the Site will be transferred to the United States. With the exception of missionaries, who serve in locations all over the world, the recipients of personal data collected through the Site (listed in Section 3 above) are located in the United States or in the European Economic Area. The European Commission has not issued a determination that the United States and many of the countries in which missionaries serve ensure an adequate level of protection for personal data.

Legal Basis for Processing:

MTW processes your personal data with your consent and as required by law. In addition, MTW processes your personal data as necessary, for example, when processing your payments. MTW also processes personal data as necessary for its legitimate interests as follows:

- *Promotion and donation solicitation:* Unless you opt out as described below, we use your personal data regarding your use of the Site, as necessary to provide you information about MTW's work and to encourage donations.
- *Network and information security, fraud prevention, and reporting suspected criminal acts:* In the event of fraud, a security incident, or a suspected criminal act, we would examine personal data that appeared to be linked to the incident as necessary to determine what happened, remediate, report to the authorities, and prevent a recurrence.

Right to Object to Processing for Direct Marketing or Legitimate Interests:

EEA Individuals have the right to object to the processing of their personal data for purposes of MTW's promotions or other legitimate interests by contacting MTW at privacy@mtw.org.

Individual Rights:

EEA Individuals have the right to access their personal data collected by the Site and to request that MTW update, correct, or delete their personal data as provided by applicable law. EEA Individuals also have the right to object to, or restrict, MTW's processing of their personal data.

In addition, EEA Individuals have the right to data portability concerning their personal data. Subject to certain limitations, the right to data portability allows EEA Individuals to obtain from MTW, or to ask MTW to send to a third party, a digital copy of the personal data that they provided to the Site. EEA Individuals' right to access their personal data includes their right to receive a copy of all, or a portion of, their personal data in MTW's possession as long as MTW's providing the personal data would not adversely affect the rights and freedoms of others.

EEA Individuals can exercise these rights by contacting privacy@mtw.org. MTW will respond to such requests in accordance with applicable data protection law. If EEA Individuals believe that their personal data has been processed in violation of applicable data protection law, they have the right to lodge a complaint with the relevant data protection authority in the country where they reside, where they work, or where the alleged violation occurred.

EEA Individuals may use the contact information above, at any time, to withdraw their consent for the processing of their personal data where MTW requires their consent as a legal basis for processing their personal data. Any withdrawal will apply only prospectively, and MTW will continue to retain the personal data that EEA Individuals provided before they withdrew their consent for as long as allowed or required by applicable law.

In addition, you may cancel or modify the email communications you have chosen to receive from MTW by following the instructions contained in emails from us. Alternatively, you may email MTW at privacy@mtw.org with your request, stating 'Unsubscribe' in the header and what email addresses you wish not to receive MTW emails. Within a reasonable period, we shall ensure that such email addresses are unsubscribed.

7. CHANGES TO THIS PRIVACY POLICY

If we change this Privacy Policy, we will post those changes on this page and update the Privacy Policy modification date above. If we materially change this Privacy Policy in a way that affects how we use or disclose your personal data, we will provide a prominent notice of such changes and the effective date of the changes before making them.